

Survey on the use of teleconference for CBT seminar/ education

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Introduction

Conventionally, Community-based training (CBT) seminars are held every Wednesday in a meeting room in Caritas Medical Centre for staff training and education.

During the pandemic, regular CBT seminars were changed to teleconferencing whilst trainees stay in their original clinic during the meeting.

In this survey, we will collect different opinions from our CBT trainees on the effectiveness, benefits and limitation of using teleconferencing.

Objective

This survey aims to gather feedback from our CBT trainees on quality of teleconferencing, and to find out how we can enhance training effectiveness in the future, both from the participants' and the speakers' point of views.

Methods

A questionnaire composed of a total of 10 questions was tested in amongst Kowloon West Cluster's community-based FM trainee during seminar. Six questions were directed towards participants of the seminar, three questions directed towards speakers and there was an extra question asking for general opinion.

Results

There were a total of 19 respondents with a response rate of 100% (19/19). 100% (19/19) of participants agree that teleconferencing is more convenient compared to conventional seminar through saving travelling time. 94.7% (18/19) of participants are satisfied with the audio quality of teleconferencing. 58% (11/19) of participants find conventional seminars more interactive than teleconference seminars. 68.4% (13/19) find that they are more attentive during conventional seminars than during teleconference seminars. Overall, 100% of participants are satisfied with using teleconference for CBT seminars.

As a speaker, 50% (6/12) feel that presenting with teleconference is less interactive. 91.7% (11/12) of speakers are satisfied with the technical issues with teleconferencing.

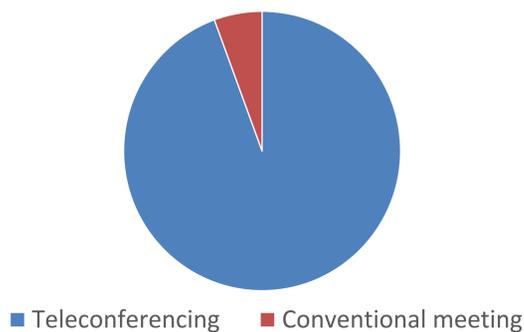
Overall, 94.4% (17/18) of participants prefers teleconference over conventional seminar, the main reason being more convenient.

Conclusion

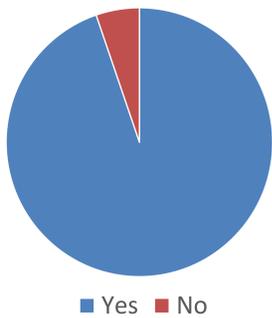
Majority of both participants and speakers are satisfied with teleconferencing. They prefer teleconferencing instead of conventional seminar because of convenience.

The main drawback is the relative lack of interactivity, which can be improved by the use of live voting system and chat box for Q&A and instant feedback.

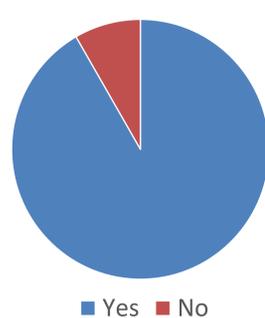
Preference of format of meeting



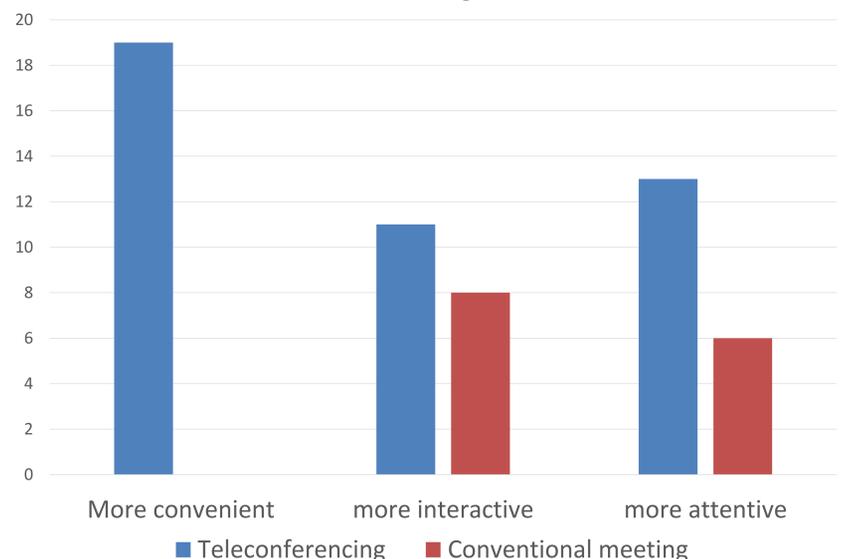
satisfaction on audio quality



satisfaction on technical issues



Comparison between teleconferencing and conventional meeting



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